

# Decision Schedule



## Cabinet Member for Community & Resources

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### TO ALL MEMBERS OF NEWPORT CITY COUNCIL

#### Decision Schedule published on 15 May 2019

The Cabinet Member took the following decision on 15 May 2019. It will become effective at Noon on 23 May February 2019 with the exception of any particular decision, which is the subject of a valid "call-in".

The deadline for submission of a 'Call-in' request form is 4.00 pm on 22 May 2109.

Information relating to the 'Call-in' process can be found via [Democratic Services](#).

Reports relating to staffing issues/Confidential reports are not circulated to all members of the Council as part of the consultation/call-in processes.

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#### C&R 04/19

#### Wales Audit Office Report on the 'Service User Perspective' of Newport City Council's Flying Start Programme

##### Options Considered/Reasons for Decision

To present the Cabinet Member with the Wales Audit Office (WAO) report including the Management Action Plan on the 'Service User Perspective' of the Council's Flying Start programme.

As part of the programme of regulatory activity, in accordance with the Well-being for Future Generations Act 2015 and Local Government Measure 2009, the Wales Audit Office undertakes a programme of work to ensure the Council is discharging its duties under both Acts. The report outlines WAO findings from a 'service user perspective' and concludes that '*Parents are generally very satisfied with the Flying Start Language and Play and Nurture programmes, but the Council could more systematically use parents' views when planning and improving services.*' The report raised three '*Proposals for Improvement*' for the service to implement.

##### Decision

Cabinet Member is requested to note the positive outcome, proposals for improvement and management response in implementing the necessary actions.

##### Consultation

Head of Law & Regulation, Head of People & Business Change and Head of Finance

All members were consulted and provided with an opportunity to comment. Any comments received and response thereafter are set out in the report.

**Implemented By: Head of Regeneration Investment & Housing**

**Implementation Timetable: Immediate**

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COUNCILLOR D MAYER, CABINET MEMBER FOR COMMUNITY & RESOURCES

15 May 2019

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